

# Catering and Hospitality

## NVQ Level 2 - Food and Drink Service

A total of 8 units to be achieved

### All of these are Mandatory Units:-

- 501 Maintain a safe, hygienic and secure working environment
- 504 Contribute to effective teamwork
- 601 Give customers a positive impression of yourself and your organisation
- 604 Maintain food safety when storing, holding and serving

### Choose 4 of these Optional Units:-

- 502 Maintain and deal with payments
- 509 Prepare and clear areas of counter/takeaway service
- 510 Provide a counter/takeaway service
- 606 Prepare and clear areas for table service
- 607 Serve food at the table
- 608 Provide a silver service
- 609 Provide a buffet/carvery service
- 611 Prepare and clear bar area
- 612 Serve alcoholic and soft drink
- 613 Prepare and serve cocktails
- 614 Prepare and serve wines
- 615 Prepare cellars and kegs
- 616 Clean drinks dispense lines
- 617 Prepare and serve dispensed and instant hot drinks
- 618 Prepare and serve hot drinks using specialist equipment

This qualification is suitable for those already in employment as well as those wishing to enter the hospitality industry. It is suitable for anyone involved with any aspects of food and drink service in any type of catering outlet.

